



NSLSC Account Registration

Step by Step

1. Click on the **Register** button on the NSLSC Homepage.

The screenshot shows the NSLSC homepage with a navigation bar at the top. Below the navigation bar, there are several sections: an 'Important Notice' about tax receipts, a section about repayment options, and a video player titled 'New Look. New Features. New Login Process!'. At the bottom, there are two buttons: 'Login to your NSLSC Account' and 'Register your NSLSC Account'. The 'Register your NSLSC Account' button is highlighted with a red box.

2. Enter your **Social Insurance Number (SIN)** and select **Continue**.

The screenshot shows the 'Register Your Online Account' page. The page contains a heading 'Register Your Online Account' and several paragraphs of text explaining the registration process. At the bottom, there is a form field for the 'Social Insurance Number (required)' and a 'Continue' button. Both the form field and the button are highlighted with a red box.

3. Familiarize yourself with the registration steps and click **Continue Registration Process**.

The screenshot displays the National Student Loans Service Centre (NSLSC) website. At the top, there is a navigation bar with the Government of Canada logo, the text "Government of Canada / Gouvernement du Canada", and links for "Canada.ca", "Services", "Departments", and "Français". Below this is the NSLSC header with a red maple leaf logo and the text "National Student Loans Service Centre (NSLSC)". A secondary navigation bar contains links for "Plan Your Education", "Managing Your Money", "Manage a Loan", "Loan Repayment Options", "Register", and "Login". The main content area features a "Home" link and a "Welcome" message. The heading "Welcome to the National Student Loans Service Centre (NSLSC)" is followed by instructions on how to access an account using GCKey or a Sign-In Partner (SecureKey). A list of four steps outlines the registration process: 1. Verify that you are an existing account holder, 2. Generate a secure access code and have it sent to the email address on your account, 3. Create new login credentials, and 4. Confirm your identity and register your account. A green button labeled "Continue Registration Process" is highlighted with a red box. The footer includes links for "Terms and Conditions" and "Privacy Policy", and a section for "Help", "About", and "Contact Us".

Government of Canada / Gouvernement du Canada Canada.ca | Services | Departments | Français

National Student Loans Service Centre (NSLSC)

Plan Your Education | Managing Your Money | Manage a Loan | Loan Repayment Options Register Login

Home | Welcome

Welcome to the National Student Loans Service Centre (NSLSC)

To access your account you will need to register using GCKey or a Sign-In Partner (SecureKey). This process will take approximately 20 minutes.
Your previous NSLSC username and password will no longer work to access your account, so make sure you register!

You will need to complete 4 steps:

- 1. Verify that you are an existing account holder**
Enter your current NSLSC online account username and password OR enter your Social Insurance Number and date of birth.
- 2. Generate a secure access code and have it sent to the email address on your account**
This code is valid for only one hour (if your code expires, you must generate a new one).
- 3. Create new login credentials**
Create a username/password with GCKey OR use your financial institution information with SecureKey - you will be redirected to a different website to complete this.
Be sure to keep this new login credential handy as it will be what you use to login to the site after your registration is completed.
- 4. Confirm your identity and register your account**
Enter your Social Insurance Number, date of birth and the temporary secure access code - you will be redirected to a different website to complete this.

After successful registration, you will be directed back to the NSLSC website to confirm your profile information.

To protect your personal information, we recommend that you: Sign out, clear your browser's cache, and close your browser after you finish your online session.

[Continue Registration Process](#)

Date modified: 2019-06-21

Terms and Conditions | Privacy Policy

Help
FAQ
Security

About
About NSLSC

Contact Us
Contact NSLSC

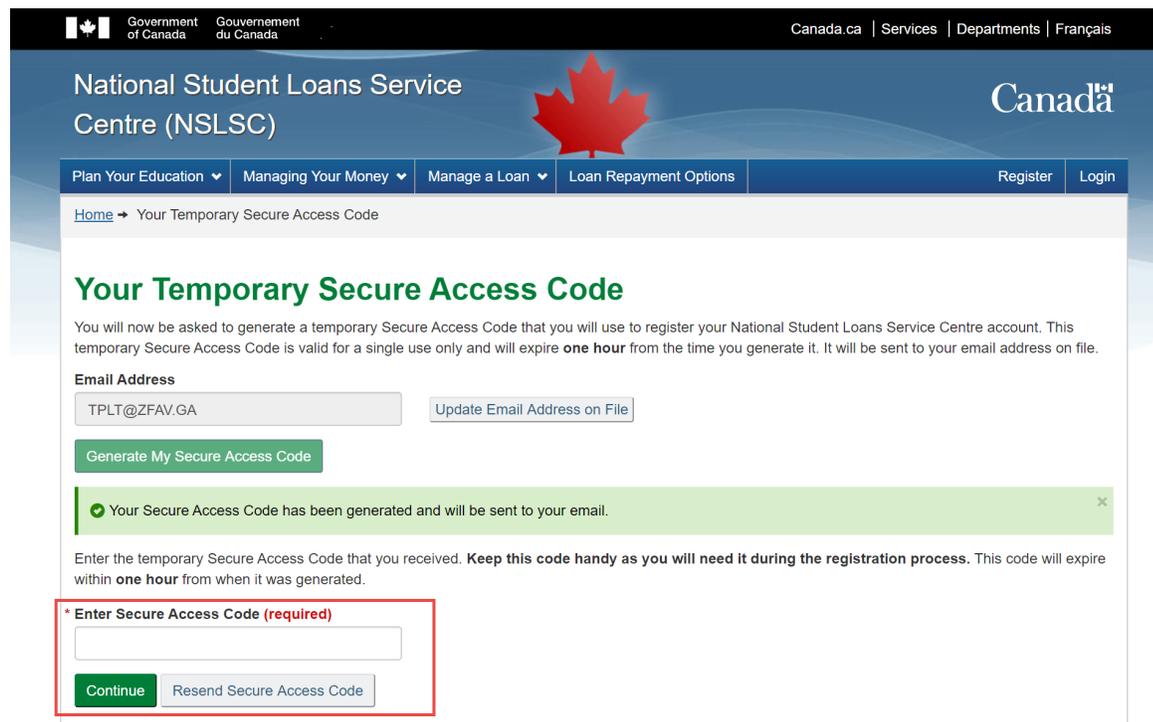
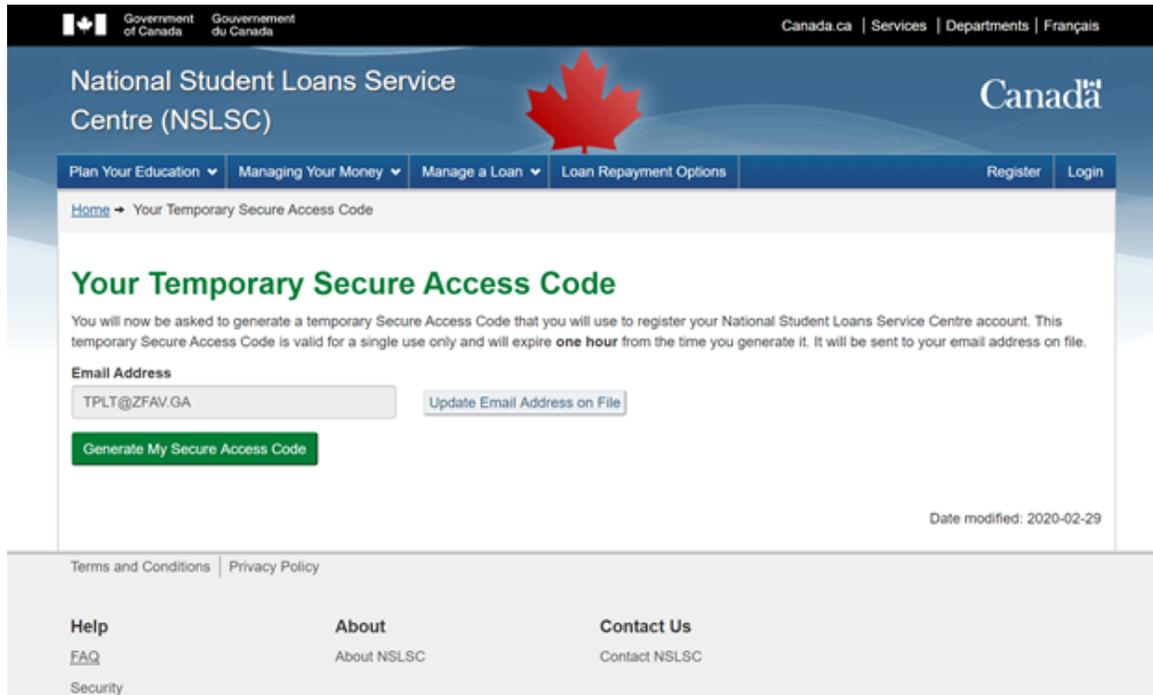
4. Verify you are an existing account holder by using your **existing NSLSC account username and password**. If you do not remember these credentials select **Click here to continue to register** and you will be directed to a new page to enter your **Date of Birth** and **Social Insurance Number (SIN)**. If you use your username and password, you will then have the opportunity to update your email address on file.

The screenshot shows the 'Account Holder Verification' page on the NSLSC website. The page title is 'Account Holder Verification' and the subtitle is 'Verify that you have an existing account with the NSLSC by entering your username and password'. There are two input fields: 'Username (required)' and 'Password (required)'. A red box highlights these two fields. To the right of the fields is a box titled 'Forgot your username and/or password?' with a red arrow pointing to a link that says 'Click here to continue to register. You will be directed to a new page.' The page also includes a 'Continue' button and a 'Date modified: 2020-02-29' timestamp.

The screenshot shows the 'Account Holder Verification' page on the NSLSC website. The page title is 'Account Holder Verification' and the subtitle is 'In order to register your NSLSC online account, please enter your date of birth and Social Insurance Number (SIN) below. Please note that your SIN will not be stored in our system and will only be used to verify that you have an existing NSLSC loan/grant.' There are two input fields: 'Date Of Birth (required)' and 'Social Insurance Number (required)'. The 'Date Of Birth' field is a dropdown menu with 'Year', 'Month', and 'Day' options. A red box highlights these two fields. Below the fields is a 'Continue' button, also highlighted with a red box. The page also includes a 'Privacy Page' link and a note about the 'Continue' button.

5. **Generate My Secure Access Code.** It will be sent to the email address on file with your account. This code is only valid a single use and **expires after one hour.** If this code expires, you must generate a new one.

Enter the Secure Access Code you receive via email on the website and select **Continue.** Keep this code handy as you will need it during the registration process.



6. There are two ways to continue the Registration process: SecureKey Concierge allows you to use your online banking credentials via the **Sign-In Partner** option, or you can choose to use a **GCKey**. **Whichever option you choose will be how you will log in to your account in future.**

The screenshot shows the NSLSC website interface. At the top, there is a navigation bar with the Government of Canada logo and the text "Government of Canada / Gouvernement du Canada" and "Canada.ca | Services | Departments | Français". Below this is the main header with "National Student Loans Service Centre (NSLSC)" and the Canada wordmark. A navigation menu includes "Plan Your Education", "Managing Your Money", "Manage a Loan", "Loan Repayment Options", "Register", and "Login". A breadcrumb trail shows "Home → Access my NSLSC account". A prominent green banner with an information icon states: "The login process has changed – re-register now to access your account!". Below this, a section titled "Access my NSLSC account" explains the registration process and offers two options: "Option 1: Continue to Sign-In Partner" and "Option 2: Continue to GCKey". Both options are highlighted with red boxes. A list of participating Sign-In Partners is shown on the right, including BMO, National Bank, Scotiabank, Servus, ATB Financial, Affinity, Uni, Vancity, ID, Tangerine, and CIBC Alliance. A link "View the full list of sign-in partners" is also present.

Sign-In Partner

SecureKey Concierge is a credential broker service that acts as a bridge between the Government of Canada and participating credential service providers (Sign-In Partners). SecureKey Concierge allows you to log in using your online banking information if you have an account with one of the participating Sign-In Partners. If you want to proceed with a Sign-In Partner, select **Continue to Sign-In Partner** and choose your Financial Institution from the list of Sign-In Partners. You will temporarily be redirected from the NSLSC website to use your Sign-In Partner.

GCKey

If you want to sign in with a GCKey, select **Continue to GCKey**. You can register for a GCKey User ID and password if you do not have one. If you have used GCKey before, you can enter your existing GCKey User ID. If you have forgotten your existing GCKey User ID, you will have to create a new one.

Once the GCKey User ID is created, it will need to be connected to your NSLSC account. To connect your GCKey User ID, enter your **SIN, Date of Birth** and **MSFAA Number** associated with your student loan or the **Secure Access Code** you received via email. You will also need to select and answer 5 Security Questions that will be used to recover your account in case you use a Sign-in Partner or different GCKey to log in.

The screenshot shows the GCKey sign-in interface. At the top, there is a header with the Government of Canada logo and the text "Government of Canada" and "Gouvernement du Canada". A language selector "Français" is in the top right. Below the header is a navigation bar with "Definitions", "Frequently Asked Questions (FAQ)", and "Help". A breadcrumb trail reads "Home → Sign In / Sign Up". The main heading is "Welcome to GCKey". The sign-in form includes fields for "Username: (required)" and "Password: (required)", with a "Forgot your password?" link. There are "Sign In" and "Clear All" buttons. To the right, the "Simple Secure Access" section explains that it's a simple way to securely access Government of Canada online services, requiring one username and one password, with a "Sign Up" button. Below this, it states that the GCKey can be used to access multiple Government of Canada online [Enabled Services](#). At the bottom, there is an "Exit" button and a note: "Please select **Exit** to leave the GCKey service and return to the Government of Canada online service."

Once you successfully complete the registration process, you are automatically logged into the NSLSC website. From there you can update your personal information and manage various aspects of your student loan.

