



NSLSC Account Registration

Step by Step

You will need your **Social Insurance Number (SIN)**, **Date of Birth (DOB)**, and your 10-digit **Master Student Financial Assistance Agreement (MSFAA) number** to complete the registration process.

If you do not have an active MSFAA number, you may be able to generate and use a **temporary Secure Access Code (SAC)** instead.

1. Click on the **Register** button on the **National Student Loans Service Centre (NSLSC)** Homepage.



Welcome to the National Student Loans Service Centre.

The National Student Loans Service Centre is pleased to provide you with access to online services.

Login to your NSLSC Account



Login using GCKey or a Sign-In Partner

Login



Register your NSLSC Account

Register today to access your personalized account.

Register

Tweets by @nslsc



National Student Loans Service Centre
@nslsc

Have questions? We have answers! You can use the Instant Answers feature on [NSLSC.ca](#) to find answers to commonly asked questions.



Dec 2, 2022



National Student Loans Service Centre
@nslsc

Embed

View on Twitter

2. Enter your **Social Insurance Number (SIN)** and click **Continue**.

The screenshot shows the NSLSC website interface. At the top, there is a header with the Government of Canada logo and the text 'Canada.ca | Services | Departments | Français'. Below this is the main header with 'National Student Loans Service Centre (NSLSC)' and the Canada wordmark. A navigation menu contains links for 'What's New', 'Managing Your Money', 'Managing Your Loan', 'Repaying Your Loan', 'Resources', 'Register', and 'Login'. A breadcrumb trail reads 'Home → Register Your Online Account'. The main content area is titled 'Register Your Online Account' and contains several paragraphs of text explaining the registration process and the importance of the SIN. A red box highlights a form field labeled '* Social Insurance Number(required)' with a 'Continue' button below it.

Entering your **Social Insurance Number (SIN)** will result in one of four outcomes:

-  **New User Registration** – You have applied for a student loan for the first time. You will need to create a new National Student Loans Service Centre (NSLSC) account and submit an electronic Master Student Financial Assistance Agreement (eMSFAA) form. [Click here for the New User Registration steps.](#)
-  **Transition User Registration** – You were registered with the National Student Loans Service Centre (NSLSC) before April 2018, but haven't accessed your account since then. You will be required to register again using a Sign-In Partner or GCKey. [Click here for the Transition User Registration steps.](#)
-  **Already Registered** – You have previously registered with a Sign-In Partner or GCKey. A pop-up message on your screen will confirm your registration and provide a link to log in to your NSLSC account.

 **If your Social Insurance Number (SIN) cannot be validated** – A message will be displayed, indicating that you do not have a National Student Loans Service Centre (NSLSC) account and you will be asked to re-enter your Social Insurance Number (SIN). If you continue to experience issues, please call us at **1-888-815-4514**, Monday to Friday, between 8:00 a.m. and 8:00 p.m., your local time.

New User Registration

3. Familiarize yourself with the registration steps and click the **Register** button to continue.



The screenshot shows the NSLSC website's registration page. At the top, there is a navigation bar with the Government of Canada logo, the text "Government of Canada / Gouvernement du Canada", and links for "Canada.ca | Services | Departments | Français". Below this is the main header with "National Student Loans Service Centre (NSLSC)" and the Canada wordmark. A secondary navigation bar contains links for "What's New", "Managing Your Money", "Managing Your Loan", "Repaying Your Loan", "Resources", "Register", and "Login". The main content area starts with a "Home → Welcome" breadcrumb. The heading "Welcome to the National Student Loans Service Centre (NSLSC)" is followed by a paragraph explaining the registration process. A numbered list of two steps is provided: 1. Confirm your identity AND 2. Complete the electronic version of your Master Student Financial Assistance Agreement (MSFAA). Below this, a section titled "You will need to have the following information:" lists required details: Bank account information, Social Insurance Number (SIN), MSFAA #, and Date of Birth. Another section states the registration process will take approximately 30 minutes and lists benefits like receiving funds, tracking loan status, and receiving updates. A final section, "Important Information for your Registration:", lists four key points: protecting personal information, enabling cookies, using a modern browser, and avoiding pop-ups. At the bottom of the page, a "Register" button is highlighted with a red box.



If your registration steps look different from the screen above, you may have previously registered an account before April 2018 and will need to re-register.

[Click here to view the registration steps for a Transition User.](#)

4. There are two ways to continue the Registration process: **Sign-In Partner** allows you to use your online banking credentials via a Financial Institution, or you can choose to use **GCKey**.

Whichever option you choose will determine how you log in to your account in the future.

The screenshot shows the NSLSC website header with the Government of Canada logo and navigation links. The main heading is 'National Student Loans Service Centre (NSLSC)'. A navigation bar includes 'What's New', 'Managing Your Money', 'Managing Your Loan', 'Repaying Your Loan', and 'Resources', along with 'Register' and 'Login' buttons. A breadcrumb trail reads 'Home → Access my NSLSC account'. A light blue banner asks 'Did you forget the answers to your security questions?' with a link to 'What's New'. The main heading is 'Access my NSLSC account', followed by instructions on redirection and login methods. An 'IMPORTANT NOTE' states that the Verified.Me option should be used if security questions are forgotten. Two options are presented: 'Option 1' with a 'Continue to Sign-In Partner' button and 'Option 2' with a 'Continue to GCKey' button. Both buttons are highlighted with red boxes. A list of sign-in partners is provided for Option 1, and a link to view the full list is also present. A grid of partner logos is shown on the right side of the page.

Government of Canada / Gouvernement du Canada | Canada.ca | Services | Departments | Français

National Student Loans Service Centre (NSLSC)

What's New | Managing Your Money | Managing Your Loan | Repaying Your Loan | Resources | Register | Login

Home → Access my NSLSC account

Did you forget the answers to your security questions?
Check out [What's New](#) to learn how to re-gain access to your NSLSC account and avoid being locked out.

Access my NSLSC account

You will be redirected to a third party website to log in to your account . After you complete this process, you will be redirected back to the NSLSC website.

At your next login, please use the same sign-in method that you used when you last logged in to your account.

IMPORTANT NOTE: If you can't remember the answers to your security questions, use the Verified.Me option to access your account.

Choose from one of two options to access NSLSC

Option 1

Continue to Sign-In Partner

- Use the same sign-in information you use for your online banking services.
- None of your information (e.g. financial, banking) will be shared with the NSLSC. Your Sign-In Partner will not know which government service you are using.
- You will temporarily leave the NSLSC site to use your Sign-In Partner.
- Do not register with a Sign-In Partner if you have already registered with GCKey (see option 2 below).

[View the full list of sign-in partners](#)

OR

Option 2

Continue to GCKey

- Sign in to your secure NSLSC account with your existing GCKey username and password.
- Register for a GCKey username and password if you have forgotten your existing one or if you do not have one.
- Do not register for a GCKey username if you have already registered with a Sign-In Partner (see option 1 above).

Financial Institutions: BMO Financial Group, CIBC NATIONAL BANK, RBC, Scotiabank, TD, servus, ATB, connectFirst, simplii, Libro, coastcapital, Vancity, uni, Tangerine, Affinity, CIBC, conexus.

Sign-In Partner

Sign-In Partner is a credential broker service that acts as a bridge between the Government of Canada and participating credential service providers. **Interac sign-in service** allows you to log in using your existing online banking credentials if you have an account with one of the participating Sign-In Partners (Financial Institutions). If you want to proceed with a Sign-In Partner, select **Continue to Sign-In Partner** and choose your Financial Institution from the list. You will temporarily be redirected from the National Student Loans Service Centre (NSLSC) website to use your Sign-In Partner credentials.

The screenshot shows the Interac Sign-In Partner selection interface. At the top, there is a black header with the Interac logo on the left and navigation links (Help, FAQ, Contact Us, Switch My Sign-In Partner) in the center. On the right, there are links for 'Français' and 'Exit'. Below the header is a yellow banner with the text: 'Government Sign-In by Verified.Me® is now Interac® sign-in service'. Underneath this banner, a message states: 'For you, nothing changes. You can continue to rely on the same secure sign in service with the financial institution that you've used for many years.' The main section is titled 'Select a Sign-in Partner' and includes a sub-message: 'By using the Interac® sign-in service to select a Sign-In Partner, you are agreeing to the Terms and Conditions and Privacy Notice of the Interac® sign-in service.' Below this, there is a grid of 20 buttons, each containing the logo of a financial institution: Affinity Credit Union, ATB, BMO, Caisse Alliance, CIBC, coastcapital, conexus Credit Union, Desjardins, Libro Credit Union, NATIONAL BANK, RBC, Scotiabank, servus credit union, simplii FINANCIAL, Tangerine Forward Banking, TD, UNI, and Vancity. At the bottom of the page, there is a section titled 'Simple. Convenient. Secure.' with three icons and their corresponding text: a padlock icon for 'Your privacy is protected', a speech bubble icon for 'Sign-In partner you choose is not disclosed', and a shield icon for 'No personally identifiable information is exchanged'.



Your Financial Institution may prompt you for some form of Multi-factor Authentication (MFA) to confirm your identity to access the *Interac verification service*. For example, you may need to answer a security question(s) or generate a code to verify your identity.

GCKey

If you want to sign in with GCKey, select **Continue to GCKey**. You can sign up for a GCKey username and password if you do not have one.

- If you have used GCKey before, you can enter your existing GCKey username.
- If you have forgotten your existing GCKey username, you will have to create a new one by clicking the “Sign Up” button.

[Français](#)

 **Government of Canada** **Gouvernement du Canada**

[Definitions](#) [Frequently Asked Questions \(FAQ\)](#) [Help](#)

Home → [Sign In / Sign Up](#)

Welcome to GCKey

Sign In

Username: **(required)**

Password: **(required)**

[Forgot your username?](#) • [Forgot your password?](#)

[Sign In](#) [Clear All](#)

Simple Secure Access

A simple way to securely access Government of Canada online services.

One username.
One password.

[Sign Up](#)

Your GCKey can be used to access multiple Government of Canada online [Enabled Services](#).

Please select **Exit** to leave the GCKey service and return to the Government of Canada online service.

[Exit](#)



As part of the Sign Up process for GCKey, you will need to set up Recovery Questions that can be used in the future to reset or recover a forgotten GCKey password. Please keep a record of your security questions and answers. It is also recommended to add your email address to your GCKey profile to recover your GCKey username if you forget it.

5. Once you complete the registration process with either a Sign-In Partner or GCKey, you will be directed to the **Privacy Notice and Terms and Conditions** pages. If you agree to the terms, select "**I Agree**".

The screenshot shows the Government of Canada website header with the Canadian flag, the text "Government of Canada" and "Gouvernement du Canada", and a search bar labeled "Search Canada.ca" with a magnifying glass icon. A "Français" link is in the top right. Below the header is a dark blue "MENU" button with a downward arrow. The breadcrumb trail reads "Canada.ca > Registration and Authentication". On the left is a "Menu" sidebar with links for "Help", "Frequently asked questions (FAQs)", and "Log Out". The main content area has the title "Privacy notice and terms and conditions" in a large, bold font. Below the title is an information icon (i) and a tip: "You may want to print this page for future reference since it contains important information." The section is titled "Registering for the National Student Loans Service Centre Account". The text explains that identity validation is required for the NSLSC account registration and authentication process, which is also mandatory for the CSFA Program. It lists three items to provide: a 10-digit MSFAA number or Secure Access Code, a Social Insurance Number, and a date of birth. A paragraph states that if you do not agree to the Terms and Conditions and do not provide your personal information, you cannot register or use the NSLSC online account. Another paragraph notes that the personal information provided for validation will only be used for matching with the Social Insurance Registry, Secure Key/GCKey, and Registration and Authentication processes, and that successful matches result in registration and authentication with Employment and Social Development Canada/NSLSC, granting access to a secure online NSLSC account. A final paragraph states that for subsequent visits, you can log in with your user ID and password, unless you choose to change them. At the bottom of the page are two buttons: "I agree" (highlighted in blue) and "I disagree".

Continued on next page



MENU

Canada.ca > Registration and Authentication

Menu

Help

Frequently asked questions (FAQs)

Log Out

Privacy notice and terms and conditions



You may want to print this page for future reference since it contains important information.

Privacy notice

The National Student Loans Service Centre (NSLSC) Account personal information collection statement

We are committed to providing measures that respect and value your privacy. This statement summarizes the privacy practices that apply when your online identity registration and authentication for the NSLSC Account has been successful and you can access the online services available through the NSLSC.

Collecting, using and disclosing personal information in relation to this online service is for the administration and enforcement of the Canada Student Financial Assistance Program (CSFA Program) and is authorized by the *Canada Student Financial Assistance Act* (CSFAA) and the *Canada Student Loans Act* (CSLA), in accordance with the *Privacy Act* and Part 4 of the *Department of Employment and Social Development Act* (DESDA).

The Social Insurance Number (SIN) is collected under the authority of the CSFAA and the CSLA, and in accordance with the Treasury Board Secretariat Directive on the SIN, which lists the CSFAA and the CSLA as authorized users of the SIN. The SIN will be used as a file identifier, and, along with the other information you provide, will also be used to validate your application, and to administer and enforce the CSFA Program.

Administration and enforcement of the CSFA Program means development and operation of the program, including investigations into allegations of wrongdoing, audits, and policy analysis, research and evaluation. These activities may involve the matching of various sources of data that are under the control of the Government of Canada.

If you do not provide your personal information, you will not be able to access this online service.

Your interactions within the NSLSC on-line account are being recorded through a web analytics tool. For more information, please visit www.canada.ca/en/transparency/privacy.html.

Under the provisions of the *Privacy Act*, individuals have the right to the protection of, access to, and correction of their personal information which is described in Personal Information Bank PPU 030. A detailed description of the Personal Information Banks and instructions for making formal requests about your personal information are outlined in the [Info Source publications](#) available at Service Canada Centres or online on the following Web site: www.canada.ca/infosource-EISDC. You have the right to file a complaint with the Privacy Commissioner of Canada regarding an institution's handling of your personal information at www.priv.gc.ca/en/

Questions or comments about how DESDA or the *Privacy Act* is administered may be directed to the Access to Information and Privacy Coordinator at:

Employment and Social Development Canada
Access to Information and Privacy Coordinator
Phase IV, Level 12, Mail Stop 1203
140 Promenade du Portage
Gatineau, QC K1A 0J9
Telephone: 819-654-6981
Facsimile: 819-953-0659
NC-COMM-ATIP-AIPRP-GD@hrsdc-rhdcc.gc.ca
[ATIP Online Request](#)

Additional information on privacy issues and the *Privacy Act* in general may also be obtained from the [Office of the Privacy Commissioner](#) at **1-800-282-1376**.

I agree

I disagree

You will then be directed to a new page to create your profile. You will need to enter your **Social Insurance Number (SIN)**, and then click **Continue**.

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Search Canada.ca

Franglais

MENU

Canada.ca > Registration and Authentication

Menu

- Help
- Frequently asked questions (FAQs)
- Log Out

Create my profile

Enter Your Social Insurance Number

* Social Insurance Number: [Help](#)

(required)

[Continue](#)

Continued on next page

6. Next, you will need to enter your **Master Student Financial Assistance Agreement (MSFAA) number or temporary Secure Access Code (SAC)**, **Date of Birth**, and set up **5 Security Questions and Answers**. This will link to your selected Login option (Sign-In Partner or GCKey) with your NSLSC account.

👉 Your 10-digit MSFAA number is issued by your Province and is required to complete the online registration. If you are unable to locate your MSFAA number, call us at **1-888-815-4514**. Our agents are available to assist you Monday to Friday, from 8:00 a.m. to 8:00 p.m., your local time.

If you are a Transition User, you will be required to generate a temporary Secure Access Code (SAC) as part of the registration process. This code can be used instead of the Master Student Financial Assistance Agreement (MSFAA) number. [Click here for more information on how to generate a temporary SAC.](#)

The screenshot shows the 'Create my profile' page on the Government of Canada website. At the top, there is a header with the Canadian flag, the text 'Government of Canada / Gouvernement du Canada', and a search bar. Below the header is a 'MENU' dropdown. The main content area is titled 'Create my profile' and includes a light blue informational box: 'Please complete your profile information to register. This information will allow National Student Loans Service Centre to communicate important messages and notifications to you.' The form fields are: 1. A text input for 'Master Student Financial Agreement (MSFAA) or Temporary Secure Access Code (SAC) (required)' with a 'Help' button. 2. A date selection for 'Date of Birth (required)' with separate inputs for 'Year', 'Month', and 'Day', and a 'Help' button. 3. A section for 'Security questions' with a dropdown for 'Question 1 (required)' (currently showing 'What is the first name of the person you went to your prom with?') and a text input for 'Answer 1 (required)'. A 'MENU' sidebar on the left contains links for 'Help', 'Frequently asked questions (FAQs)', and 'Log Out'.

💡 For your 5 Security Questions, you can select the question of your choice from a drop-down list. Please select questions that are relevant to you and enter answers that you can easily recall. **The answers are case-sensitive.**

After entering your Master Student Financial Assistance Agreement (MSFAA) number (or Secure Access Code (SAC)), Date of Birth and 5 Security Questions, click **Continue** to confirm your profile.



Please take a moment to review your profile.

- **You may want to keep a record of this page including all your security questions and answers for future reference.**
- You will be required to answer 3 of your 5 security questions anytime you change your Sign-In Partner or GCKey username or switch the sign-in method to your National Student Loans Service Centre (NSLSC) account.

[Français](#)

 Government of Canada / Gouvernement du Canada

Search Canada.ca 

MENU ▾

[Home](#) > Registration and Authentication

Menu

- Help
- Frequently asked questions (FAQs)
- Log Out

Confirm my profile

Please take a moment to review your profile. If you are satisfied with the information provided, please Continue.

Master Student Financial Agreement (MSFAA) or Temporary Secure Access Code (SAC)
██████████

Date of Birth
██████████

Security questions

Question 1: What is the first name of the person you went to your prom with?
Answer: steve

Question 2: What is your favourite charity?
Answer: sickkids

Question 3: What is your favourite sport?
Answer: baseball

Question 4: What is the middle name of your oldest sibling?
Answer: joseph

Question 5: In what city or town did your mother and father meet?
Answer: toronto

For more information visit the help guide.

You may wish to print this page for future reference and keep it in a safe place since it contains important information on recovering your account.

If you are satisfied with the information you provided, please click **Submit**. If you would like to edit the information, click **Back**.

7. Multi-Factor Authentication (MFA)

The Government of Canada implemented Multi-Factor Authentication (MFA) for all GCKey and Sign-In Partner users, that allows a user to confirm their identity. You will be required to enter a one-time security code before gaining access to your secure National Student Loans Service Centre (NSLSC) account. This step is mandatory to complete the login process.

You have 3 Multi-Factor Authentication (MFA) options to choose from:

- Register with Text message (SMS)
- Register with a Voice message
- Register with Passcode Grid

[Français](#)

 Government of Canada Gouvernement du Canada

Search Canada.ca

MENU ▾

[Canada.ca](#) > Registration and Authentication

Menu

- Help
- Frequently asked questions (FAQs)
- Log Out

Secure your account

We are committed to protecting your personal information. To improve privacy and security, you have to register for multi-factor authentication. This **mandatory** step is an enhanced security measure for your Government of Canada (GC) online account. We will ask you to authenticate your account each time you sign in.

To register for multi-factor authentication, choose **one** of the following options:

- **Text message (SMS):** Register with SMS to validate access to your account. Use your cell phone number to receive a security code by text message.
- **Voice message:** Register with voice to validate access to your account. You will receive a phone call providing you with a security code.
- **Passcode Grid:** You may use the Passcode Grid option if you can't use a telephone to receive a security code. The Passcode Grid is a table similar to a Bingo card. We will ask you for a security code combination to validate access to your account.

Select a security method

Text message



Register with SMS

Voice message



Register with voice

Passcode Grid

	A	B	C	D
1				
2				
3				
4				

Register with Passcode Grid

Text Message (SMS)

You can register with your smartphone number to receive a security code by SMS text message. If you have an international phone number, please choose the appropriate country from the drop-down menu and enter your phone number without the country code.

 Government of Canada / Gouvernement du Canada

[Français](#)

Search Canada.ca

MENU ▾

[Canada.ca](#) > Registration and Authentication

Menu

- Help
- Frequently asked questions (FAQs)
- Log Out

Multi-factor authentication

Register with SMS (text message)

Enter your cell phone number to register for multi-factor authentication. You must be able to receive SMS.

 Standard message and data rates may be charged by your service provider.

*** Country (required)**

*** Phone number**
(Enter your 10 digits North American phone number (e.g.: 0123456789). For international phone numbers, select the country and enter the phone number without the country code.)
(required)

*** Confirm phone number (required)**

Voice Message

Similar to the SMS text message option, you can register with your landline phone number to receive a security code by phone call. If you have an international phone number, please choose the appropriate country from the drop-down menu and enter your phone number without the country code.

[Français](#)

 Government of Canada / Gouvernement du Canada

Search Canada.ca

MENU ▾

[Canada.ca](#) > Registration and Authentication

Menu

- Help
- Frequently asked questions (FAQs)
- Log Out

Multi-factor authentication

Register with voice

Enter your cell phone or landline number to register for multi-factor authentication.

 Standard message and data rates may be charged by your service provider.

*** Country (required)**

*** Phone number**
(Enter your 10 digits North American phone number (e.g.: 0123456789). For international phone numbers, select the country and enter the phone number without the country code.)

(required)

*** Confirm phone number (required)**

Passcode Grid

You may use the unique Passcode Grid option if you are unable to use a telephone to receive a one-time passcode sent by the authenticator app, SMS, or automated voice message. **You will need to save or print this grid for future use.** When you sign in, you will be asked to enter a combination of values from your unique Passcode Grid.

[Français](#)

 Government of Canada / Gouvernement du Canada

Search Canada.ca

MENU ▾

[Canada.ca](#) > Registration and Authentication

Menu

- Help
- Frequently asked questions (FAQs)
- Log Out

Multi-factor authentication

Register with Passcode Grid

With this option, you will receive a unique Passcode Grid created just for you. You will need to **save or print** it for future use.

The Passcode Grid is a table made up of numbered rows and lettered columns, with unique values in each cell. When you sign in, you will be asked to enter a combination of values from the Passcode Grid.

How to use your Passcode Grid

You will be prompted to enter specific grid values every time you sign in.

1. Find the coordinates on your Passcode Grid (e.g.: [E,2][C,4][E,4]).
2. Enter each value in the required fields (e.g.: KJ5, US5, RH6).

Validate your Passcode Grid

Serial number of your Passcode Grid: 095458

* Enter the security code for the following coordinates. (required)

[E,2] [C,4] [E,4]

	A	B	C	D	E
1	4E2	L9J	L75	Y7Z	YJX
2	KLK	UA8	XRE	EJZ	KJ5
3	6SY	XA2	6K6	4U6	Y58
4	5ZS	EEH	US5	7EQ	RH6
5	QJR	YSJ	XLF	58H	ZW5

Create Passcode Grid

Passcode Grids are unique to each person. Keep your grid in a safe place. When you are ready to create your Passcode Grid, continue to the next page.

Once you complete the registration process and have set up the Multi-Factor Authentication, you will have access to your NSLSC account. From there you can update your personal information and manage various aspects of your student loan.

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National Student Loans Service Centre (NSLSC)

What's New | Managing Your Money | Managing Your Loan | Repaying Your Loan | Resources | My Inbox | My Account

My Dashboard

Funding Tracker

Current Step: MSFAA Signed

Your provincial/territorial financial aid office will send a funding request to the National Student Loans Service Centre close to the start of your studies. Once we receive this request, your funding details will be available here on your online account.

MSFAA Signed
Signed on May 30, 2019

Funding Request Received

Pending Confirmation From Your School

Pending Release

Funding is On The Way

Notifications

Check your inbox to keep up-to-date with the latest news on your account.

[My Inbox](#)

Loan Summary

Go to My Funding to view the current status of your loan(s).

[My Funding](#)

Tips and Tools

Update Your Profile

Easily update your contact information including your email address, telephone number(s) and address(es).

[Update Your Profile](#)

Repayment Assistance Plan

If you are having difficulty making your payments, you have options such as applying for the Repayment Assistance Plan.

[Learn more about RAP](#)

Thank you for registering your NSLSC account!



Transition User Registration

3a. If you were previously registered with the National Student Loans Service Centre (NSLSC) (prior to April 2018), but haven't accessed your account since then, you will need to re-register. Familiarize yourself with the registration steps and click **Continue Registration Process**.

The screenshot shows the NSLSC website header with the Government of Canada logo and navigation links. The main heading is "National Student Loans Service Centre (NSLSC)". A navigation bar includes "What's New", "Managing Your Money", "Managing Your Loan", "Repaying Your Loan", "Resources", "Register", and "Login". The breadcrumb trail is "Home → Welcome". The main heading is "Welcome to the National Student Loans Service Centre (NSLSC)". Below this, it states: "To access your account you will need to register using GCKey or a Sign-in Partner. This process will take approximately 20 minutes. Your previous NSLSC username and password will no longer work to access your account, so make sure you register!". A list of four steps is provided: 1. Verify that you are an existing account holder, 2. Generate a secure access code and have it sent to the email address on your account, 3. Create new login credentials, and 4. Confirm your identity and register your account. At the bottom, a green button labeled "Continue Registration Process" is highlighted with a red box.

3b. Verify you are an existing account holder by using your **NSLSC account username and password**. If you do not remember these credentials select **Click here to continue to register**.

The screenshot shows the NSLSC website header with the Government of Canada logo and navigation links. The main heading is "National Student Loans Service Centre (NSLSC)". A navigation bar includes "What's New", "Managing Your Money", "Managing Your Loan", "Repaying Your Loan", "Resources", "Register", and "Login". The breadcrumb trail is "Home → Account Holder Verification". The main heading is "Account Holder Verification". Below this, it states: "Verify that you have an existing account with the NSLSC by entering your username and password". A form with two input fields, "Username(required)" and "Password(required)", and a "Continue" button is highlighted with a red box. To the right, a box titled "Forgot your username and/or password?" contains the text: "Have a student loan/grant but do not have a NSLSC online account? Click here to continue to register. You will be directed to a new page." A red arrow points to the "Click here to continue to register" link.

3c. Upon clicking **Click here to continue to register**, you will be directed to a new page to enter your **Date of Birth** and **Social Insurance Number (SIN)**.

The screenshot shows the 'Account Holder Verification' page on the National Student Loans Service Centre (NSLSC) website. The page header includes the Government of Canada logo and navigation links. The main navigation bar contains 'What's New', 'Managing Your Money', 'Managing Your Loan', 'Repaying Your Loan', 'Resources', 'Register', and 'Login'. The breadcrumb trail is 'Home > Account Holder Verification'. The page title is 'Account Holder Verification'. The instructions state: 'In order to register your NSLSC online account, please enter your date of birth and Social Insurance Number (SIN) below. Please note that your SIN will not be stored in our system and will only be used to verify that you have an existing NSLSC loan/grant.' The form fields are: 'Date Of Birth(required)' with three dropdown menus, and 'Social Insurance Number(required)' with a text input field. A 'Continue' button is located at the bottom of the form. Below the form, there is a link to the Privacy Page and a confirmation statement: 'By pressing the "Continue" button, you are confirming that you have accessed the Privacy Notice Statement and are now ready to provide your personal information in accordance with it.'

3d. **Generate My Secure Access Code (SAC)**. The Secure Access Code (SAC) will be sent to the email address on file with your account. If you used your username and password in the previous step, you will have the opportunity to update your email address on file.

The screenshot shows the 'Your Temporary Secure Access Code' page on the National Student Loans Service Centre (NSLSC) website. The page header includes the Government of Canada logo and navigation links. The main navigation bar contains 'What's New', 'Managing Your Money', 'Managing Your Loan', 'Repaying Your Loan', 'Resources', 'Register', and 'Login'. The breadcrumb trail is 'Home > Your Temporary Secure Access Code'. The page title is 'Your Temporary Secure Access Code'. The instructions state: 'You will now be asked to generate a temporary Secure Access Code that you will use to register your National Student Loans Service Centre account. This temporary Secure Access Code is valid for a single use only and will expire one hour from the time you generate it. It will be sent to your email address on file.' The form fields are: 'Email Address' with a text input field containing 'TPLT@ZFAV.GA' and an 'Update Email Address on File' button. A 'Generate My Secure Access Code' button is located at the bottom of the form.

Continued on next page

It can take a few minutes to receive the email containing your temporary **Secure Access Code (SAC)**. If you can't find the email, please try the following:

- Check your Spam and Junk folder
- Search your email for messages from **info@nslsc.ca** with the subject line **Your secure Access Code/Votre code d'accès sécurisé**

This code is only valid for a single use and **expires after one hour**. If this code expires, you must generate a new one.

3e. Enter the Secure Access Code (SAC) you receive via email on the website and select **Continue**. Keep this code handy as it will be required again during **Step 6** of the registration process.

The screenshot shows the NSLSC website interface. At the top, there is a header with the Canadian flag, 'Government of Canada / Gouvernement du Canada', and 'Canada.ca | Services | Departments | Français'. Below this is the 'National Student Loans Service Centre (NSLSC)' logo and the 'Canada' wordmark. A navigation menu contains 'What's New', 'Managing Your Money', 'Managing Your Loan', 'Repaying Your Loan', 'Resources', 'Register', and 'Login'. The breadcrumb trail reads 'Home → Your Temporary Secure Access Code'. The main heading is 'Your Temporary Secure Access Code'. The text explains that a temporary SAC will be generated and sent to the user's email, valid for one hour. An 'Email Address' field contains 'TPLT@ZFAV.GA' with an 'Update Email Address on File' button. A green 'Generate My Secure Access Code' button is present. A green message box states: 'Your Secure Access Code has been generated and will be sent to your email.' Below this, instructions state: 'Enter the temporary Secure Access Code that you received. Keep this code handy as you will need it during the registration process. This code will expire within one hour from when it was generated.' A form field is labeled '* Enter Secure Access Code (required)'. At the bottom, there are 'Continue' and 'Resend Secure Access Code' buttons.

Once you have successfully entered your Secure Access Code (SAC), [click here to return to Step 4 of the Registration Process](#).